

# Business DSL



## ▼ FEATURES

- Nationwide coverage
- Full DSL product line to meet specific business needs
- 99.9% service availability guarantee
- 24x7 network monitoring and support
- Premium router equipment
- Anti-virus and anti-spam protection
- Online account-management tools

## ▼ APPLICATIONS

- CRM systems, corporate portals, and other business-critical applications
- Large file transfers
- Web hosting and serving
- Access for multi-site networks, including VPNs
- Remote access to VPNs and WANs

## ▼ Make the Connection to Improved Productivity

DSL (digital subscriber line) technology delivers high-speed Internet access through standard telephone lines. Because it combines high availability and reliability at affordable rates, DSL can give businesses a cost-effective solution for broadband connectivity. The right DSL service can support various essential business functions, including access to the Internet and corporate wide area networks, enterprise applications, transaction processing, large file transfers, and voice and video.

It's important to note that DSL comes in many forms and flavors. Businesses needing a high-bandwidth connection should stick to business-class service, which supplies more consistent performance and greater security than residential-grade DSL. Even among business-oriented DSL providers, however, there may be a wide range of quality and available features. That's why it makes good business sense to take a closer look at what Business DSL from EarthLink Business can do for you.

## ▼ EarthLink Business DSL : Better in More Ways

From guaranteed connection speeds to value-added conveniences, EarthLink Business's Business DSL offers everything businesses need to assure themselves of the highest-quality DSL service.

**Specific DSL speeds and configurations to suit your business.** Our Business DSL consists of a range of business-focused DSL services. You can get the connection you need to fit your business's size, usage, budget and future plans. We're flexible so you can be too.

**Nationwide private network.** With our DSL backbone, EarthLink Business has the largest coverage area available from a single provider and can reach nearly every business address in the U.S. This nationwide carrier-class network enables EarthLink Business to reroute traffic for uninterrupted performance in the event of isolated circuit outages.

**Service level guarantees.** Our Business DSL offers one of the industry's most aggressive Service Level Agreements (SLAs), including guaranteed uptime of 99.9 percent for most grades of service.

**Continuous network monitoring and incident response.** Certified engineers and technicians in EarthLink Business's Network Operations Center monitor our network 24/7/365 and proactively resolve any issues that arise.

**Worry-free installation.** EarthLink Business offers several flexible installation choices, from a do-it-yourself option to hands-on Professional or Custom support. When you get installation assistance from EarthLink Business, you may also choose the additional service of our dedicated project management to streamline the entire project.

**Online account management.** With MyEdge, you have free anytime access to account information, customer support and technical resources. Our Managed Network Services (MNS) suite is an optional upgrade featuring network administration tools such as map-based performance tracking and trouble ticketing.

## ▼ The Difference and Why They Matter

EarthLink Business's Business DSL gives you the choice of four basic products: SDSL, Dedicated ADSL, Shared-Line ADSL and Small Office DSL. The differences between them center principally on the following factors:

**Dedicated versus shared.** A shared DSL line runs both voice service and Internet access over the same telephone line. A dedicated DSL line is reserved for DSL service only. All things being equal, dedicated lines can be expected to more consistently deliver the upper ranges of available bandwidth for that particular DSL service.

**Symmetrical versus asymmetrical.** With symmetrical DSL (SDSL), download and upload speeds are equal. With asymmetrical DSL (ADSL), download speeds are higher than upload speeds. Businesses with significant uploading activity – including large file transfers or emails, web hosting and document conferencing – are best served by an SDSL solution. EarthLink Business SDSL provides the additional convenience of seven distinct line speeds, allowing you to lock in precisely the bandwidth you need.

## ▼ Business DSL Fits the Way You Work

The following chart covers the different Business DSL products available from EarthLink Business.

	SDSL	Dedicated ADSL	Shared-Line ADSL	Small Office DSL
<b>Technology</b>	Dedicated, symmetrical	Dedicated, asymmetrical	Shared, asymmetrical	Shared, asymmetrical
<b>Speeds</b>	144K (IDSL); 192K; 384K; 768K; 1.1M; 1.5M; 2.3M	Up to 7.0M↓/768K↑	Up to 7.0M↓/768K↑	Up to 1.5M↓/384K↑
<b>Service Availability</b>	99.9%	99.9%	99.9%	Best effort
<b>Installation Options</b>	Pro, Custom Install	Self, Pro, Custom Install	Self, Pro, Custom Install	Self-install
<b>Equipment (Router)</b>	Siemens 5890 or equivalent	Netopia 3366 or equivalent	Netopia 3366 or equivalent	Motorla 2210
<b>IP Addresses</b>	Static IP	Static IP	Static IP	Dynamic IP
<b>Project Management Available*</b>	Yes	Yes	Yes	No
<b>Auto Dial Backup Available*</b>	Yes	Yes	Yes	No
<b>Term Options</b>	Month-to-month; 1, 2, 3-yr	Month-to-month; 1, 2, 3-yr	Month-to-month; 1, 2, 3-yr	1-yr

\*Additional charges may apply for these optional services

## ▼ About EarthLink Business

EarthLink Business provides a comprehensive suite of nationwide IP network solutions, voice and managed services supported by an experienced team of professionals focused on best-in-class customer care. Our cost-effective, reliable services help organizations of all sizes and across industries including retail, healthcare, finance and government. We connect virtually any business location in the U.S. using a blend of access technologies to improve efficiency and performance for your organization.

### ▼ GET STARTED

Toll-free: (866) 636-3343

[earthlinkbusiness.com](http://earthlinkbusiness.com)

EarthLink Business  
3000 Columbia House Blvd.  
Vancouver, WA 98661